

# Inspection Report Under the Fixing Long-Term Care Act, 2021

#### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Hamilton District**

119 King Street West, 11th Floor Hamilton, ON, L8P 4Y7 Telephone: (800) 461-7137

## **Public Report**

Report Issue Date: July 14, 2025

**Inspection Number:** 2025-1041-0003

**Inspection Type:** Critical Incident

**Licensee:** CVH (No. 1) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: West Park Health Centre, St Catharines

#### **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): July 10, 11, 14, 2025

The following intake(s) were inspected:

 Intake #00146770 /CI #1500-000024-25 - related to the prevention of abuse and neglect

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.