

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

Public Report

Report Issue Date: March 20, 2025

Inspection Number: 2025-1132-0001

Inspection Type:Critical Incident

Licensee: Crown Ridge Health Care Services Inc.

Long Term Care Home and City: Westgate Lodge Nursing Home, Belleville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 14, 18, 19, 20, 2025

The following intake(s) were inspected:

- Intake: #00137976 CIR #2623-000001-25 -Alleged resident to resident physical abuse.
- Intake: #00140947 CIR #2623-000003-25 Injury to a resident of unknown origin.
- Intake: #00142705 CIR #2623-000004-25 Fall of a resident resulting in an injury.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services Infection Prevention and Control Prevention of Abuse and Neglect Falls Prevention and Management

INSPECTION RESULTS



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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.