

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Original Public Report

Report Issue Date: November 8, 2024

Inspection Number: 2024-1515-0004

Inspection Type:

Complaint

Critical Incident

Licensee: The Wexford Residence Inc.

Long Term Care Home and City: The Wexford, Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 28-31 and November 1, 2024

The following intake(s) were inspected:

Intake: #00124594 / CI#3021-000028-24 - Related to infection prevention & control (IPAC)

Intake: #00124864 / CI# 3021-000029-24 - Fall of a resident resulting in injury

Intake: #00127815 - Complaint regarding Residents' Rights

The following intake(s) were completed:

Intake: #00125544 / CI#3021-000030-24 and Intake: #00126712 / CI#3021-000032-24 - Related to disease outbreak.

Intake: #00129073 / CI#3021-000033-24 - Fall of a resident resulting in injury

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

Residents' Rights and Choices

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: CMOH and MOH

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

NC#001 Non-compliance with: O. Reg 246/22, s. 272

The Licensee has failed to ensure that all alcohol-based sanitizers being used for hand hygiene were not expired as recommended by the Chief Medical of Health (CMOH).

Rationale and Summary

Two bottles of expired hand sanitizer were observed in different areas of the home during the course of an inspection.

Staff stated that they were unaware of a process within the home to check, track and manage expired alcohol-based hand rub (ABHR) inventory.

Failure to ensure that ABHR products were not expired created a potential for the spread of infectious diseases.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Sources: Observations in the home, interviews with housekeeping and IPAC staff, and the Ministry of Health's Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings, 2024. [000851]

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

Toronto District

5700 Yonge Street, 5th Floor

Toronto, ON, M2M 4K5

Telephone: (866) 311-8002