

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965
northdistrict.mltc@ontario.ca

Original Public Report

Report Issue Date: January 13, 2023	
Inspection Number: 2022-1042-0001	
Inspection Type: Complaint Critical Incident System	
Licensee: Wikwemikong Nursing Home Limited	
Long Term Care Home and City: Wikwemikong Nursing Home, Wikwemikong	
Lead Inspector Ryan Goodmurphy (638)	Inspector Digital Signature

INSPECTION SUMMARY

The Inspection occurred on the following date(s):
December 12 - 14, 2022, and off-site activities occurring December 15, 2022.

The following intake(s) were inspected:

- One intake: which was a complainant related to qualifications of staff.
- One intake: which was related to doors in the home.
- One intake: which was a complaint related to resident care concerns.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Resident Care and Support Services
Staffing, Training and Care Standards
Safe and Secure Home

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Recreational and Social Activities Qualifications

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O.Reg. 246/22, s. 73 (1)

The licensee has failed to ensure that staff members who provided recreational and social activities in the home had a post-secondary diploma or degree in recreation and leisure studies, therapeutic recreation, kinesiology or other related field from a community college or university; or were enrolled in a community college or university in a diploma or degree program in such a field.

Multiple staff members worked in the activities department. It was identified that the staff members had not completed any of the requirements to obtain a diploma or degree, as laid out within the Ontario Regulations 246/22, nor were they enrolled in a community college or university in a diploma or degree program in such a field.

The recreation and activities manager acknowledged that multiple staff members had not provided proof of certification or been enrolled in a program to obtain a diploma or degree to meet the requirements laid out within the Ontario Regulations 246/22.

Sources: Staff work schedule, employee profile, interviews with the Recreation and Activities Manager, Director of Care and Administrator.

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WRITTEN NOTIFICATION: Cooks

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O.Reg. 246/22, s. 82 (2)

The licensee has failed to ensure that a cook referred to in subsection (1), hired after July 1, 2010, had a required diploma or certificate, as laid out within the regulations.

A staff member was hired as a cook for the home and it was identified that they had not completed any of the requirements to obtain a diploma or certificate, as laid out within the Ontario Regulations 246/22,

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for the cook position. The staff member performed the duties of a cook for a period of time, before they were transferred to a different department within the home.

The Administrator acknowledged that the staff member had not provided proof of certification when they were hired as a cook and that they worked as a cook, without the appropriate diploma or certification to perform the duties.

Sources: Staff member's personnel file; employment profile; timesheets; a memo; interviews with the Dietary Manager, Administrator and other staff.

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