

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Central West Service Area Office

609 Kumpf Drive, Suite 105 Waterloo, ON, N2V 1K8 Telephone: (888) 432-7901 central.west.sao@ontario.ca

Original Public Report

Report Issue Date: October 25, 2022

Inspection Number: 2022-1274-0004

Inspection Type:

Complaint

Critical Incident System

Licensee: Schlegel Villages Inc.

Long Term Care Home and City: The Village of Winston Park, Kitchener

Lead Inspector JanetM Evans (659) Inspector Digital Signature

Additional Inspector(s)

Helene Desabrais (615)

Mark Molina (000684) and Kaitlyn Puklicz (000685) were present during this inspection

INSPECTION SUMMARY

The Inspection occurred on the following date(s): October 18, 2022 to October 21, 2022

The following intake(s) were inspected: Intake: #00001555 and Intake #00004941 related to a resident fall with injury.

Intake: #00005742- Complaint related to resident abuse and improper care.

The following Inspection Protocols were used during this inspection:

Falls Prevention and Management Infection Prevention and Control Safe and Secure Home Prevention of Abuse and Neglect



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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.