

## Inspection Report Under the Fixing Long-Term Care Act, 2021

#### Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

### **Central West Service Area Office**

609 Kumpf Drive, Suite 105 Waterloo, ON, N2V 1K8 Telephone: (888) 432-7901 central.west.sao@ontario.ca

# **Original Public Report**

Report Issue Date: October 25, 2022

Inspection Number: 2022-1274-0004

Inspection Type:

Complaint

Critical Incident System

Licensee: Schlegel Villages Inc.

Long Term Care Home and City: The Village of Winston Park, Kitchener

Lead Inspector JanetM Evans (659) Inspector Digital Signature

## Additional Inspector(s)

Helene Desabrais (615)

Mark Molina (000684) and Kaitlyn Puklicz (000685) were present during this inspection

## **INSPECTION SUMMARY**

The Inspection occurred on the following date(s): October 18, 2022 to October 21, 2022

The following intake(s) were inspected: Intake: #00001555 and Intake #00004941 related to a resident fall with injury.

Intake: #00005742- Complaint related to resident abuse and improper care.

The following Inspection Protocols were used during this inspection:

Falls Prevention and Management Infection Prevention and Control Safe and Secure Home Prevention of Abuse and Neglect



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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.