



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Oct 4, 12, 15, 2012; 2012_168202_0009; Complaint

Licensee/Titulaire de permis

WOODS PARK CARE CENTRE INC.
110 LILLIAN CRESCENT, BARRIE, ON, L4N-5H7

Long-Term Care Home/Foyer de soins de longue durée

WOODS PARK CARE CENTRE
110 LILLIAN CRESCENT, BARRIE, ON, L4N-5H7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

VALERIE JOHNSTON (202)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care (Acting), Registered Nursing Staff, Personal Support Workers

During the course of the inspection, the inspector(s) observed the provision of care to residents, reviewed the home's Time and Attendance Report and Weekly Schedule

The following Inspection Protocols were used during this inspection:

Sufficient Staffing

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Table with 2 columns: Legend and Legendé. Legend: WN - Written Notification, VPC - Voluntary Plan of Correction, DR - Director Referral, CO - Compliance Order, WAO - Work and Activity Order. Legendé: WN - Avis écrit, VPC - Plan de redressement volontaire, DR - Aiguillage au directeur, CO - Ordre de conformité, WAO - Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 8. Nursing and personal support services

Specifically failed to comply with the following subsections:

s. 8. (3) Every licensee of a long-term care home shall ensure that at least one registered nurse who is both an employee of the licensee and a member of the regular nursing staff of the home is on duty and present in the home at all times, except as provided for in the regulations. 2007, c. 8, s. 8 (3).

s. 8. (4) During the hours that an Administrator or Director of Nursing and Personal Care works in that capacity, he or she shall not be considered to be a registered nurse on duty and present in the long-term care home for the purposes of subsection (3), except as provided for in the regulations. 2007, c. 8, s. 8 (4).

Findings/Faits saillants :



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1. The licensee failed to ensure that during the hours that the Director of Nursing and Personal Care works in that capacity, he or she shall not be considered to be a registered nurse on duty and present in the long-term care home for the purposes of subsection 8 (3) of the Act. [s.8.(4)]

The Acting Director of Care confirmed in an interview that on the following days worked as a Registered Nurse on duty and present in the home:

April 20, 2012 between 0800 hours and 1430 hours

June 11, 2012 between 1430 hours and 1800 hours

June 14, 2012 between 0830 hours and 1430 hours

July 09, 2012 between 0830 hours and 1430 hours

2. The licensee failed to ensure that there is at least one registered nurse who is an employee of the licensee and a member of the regular nursing staff is on duty and present at all times. [s.8.(3)]

An interview with the Acting Director of Care on October 11, 2012 regarding 24 hour nursing care during January 01, 2012 to October 11, 2012 confirmed the following:

There was no registered nurse on duty at the home during the following times:

- January 06, 2012 between 0230 hours and 0630 hours
- January 07, 2012 between 2230 hours and 0630 hours
- January 08, 2012 between 2230 hours and 0630 hours
- February 18, 2012 between 2230 hours and 0630 hours
- April 20, 2012 between 0630 hours and 1430 hours
- May 02, 2012 between 0630 hours and 0900 hours
- May 05, 2012 between 0630 hours and 1430 hours
- May 08, 2012 between 2230 hours and 0630 hours
- May 20, 2012 between 2230 hours and 0630 hours
- May 30, 2012 between 0630 hours and 1430 hours
- May 31, 2012 between 0630 hours and 1430 hours
- June 03, 2012 between 0630 hours and 1430 hours
- June 11, 2012 between 1430 hours and 2230 hours
- June 14, 2012 between 0630 hours and 1430 hours
- June 18, 2012 between 0230 hours and 0630 hours
- July 09, 2012 between 0630 hours and 1430 hours

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that there is at least one registered nurse who is an employee of the licensee and a member of the regular nursing staff is on duty and present at all times and that a Director of Nursing and Personal Care is not to be considered a registered nurse on duty and present in the long term care home for the purposes of subsection 8 (3) of the Act, to be implemented voluntarily.

Issued on this 16th day of October, 2012



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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to be a stylized set of initials or a name, located within the signature box.