



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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## **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Feb 14, 2014	2014_205129_0003	H-000163- 13	Follow up

### **Licensee/Titulaire de permis**

HALTON HEALTHCARE LTC INC.  
327 REYNOLDS STREET, OAKVILLE, ON, L6J-3L7

### **Long-Term Care Home/Foyer de soins de longue durée**

WYNDHAM MANOR LONG TERM CARE CENTRE  
291 REYNOLDS STREET, OAKVILLE, ON, L6J-3L5

### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PHYLLIS HILTZ-BONTJE (129)

## **Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): February 4, 2014**

**A complaint inspection #2014\_205129\_001/2014\_275536\_001 was conducted concurrently with this follow-up inspection and non-compliance was identified in relation to section 24(1)2 of the Act. This non-compliance was issued on the complaint report as a compliance order.**

**A critical incident inspection # 2014\_201129\_002/2014\_275536\_002 was conducted concurrently with this follow up inspection and non-compliance was identified in relation to section 19(1) of the Act. This non-compliance was issued on the critical incident inspection as a compliance order.**

**The previous orders for both section 19(1) and 24(1)2 were closed with links to the new compliance orders.**

**During the course of the inspection, the inspector(s) spoke with See complaint inspection report # #2014\_205129\_001/2014\_275536\_001 and critical incident inspection #2014\_201129\_002/2014\_275536\_002**

**During the course of the inspection, the inspector(s) See complaint inspection report # #2014\_205129\_001/2014\_275536\_001 and critical incident inspection #2014\_201129\_002/2014\_275536\_002**

**There are no findings of Non-Compliance as a result of this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 26th day of March, 2014

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**