

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: April 17, 2025

Inspection Number: 2025-1394-0002

Inspection Type:

Critical Incident

Licensee: Halton Healthcare LTC Inc.

Long Term Care Home and City: Wyndham Manor Long Term Care Centre,
Oakville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 9-11, 14, 15 and 17, 2025

The following intake(s) were inspected:

- Intake: #00137140 - Critical Incident (CI) #2910-000001-25-Related to Food, Nutrition and Hydration.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration

INSPECTION RESULTS

WRITTEN NOTIFICATION: Nutritional care and hydration programs

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 74 (2) (e) (i)

Nutritional care and hydration programs

s. 74 (2) Every licensee of a long-term care home shall ensure that the programs include,

(e) a weight monitoring system to measure and record with respect to each resident,

(i) weight on admission and monthly thereafter, and

The licensee has failed to ensure the implementation of their weight monitoring system to weigh resident monthly.

The resident was admitted to the home, and their admission weight was measured and documented. However, there were no documented monthly weights, and records were missing for a couple of months.

Sources: Resident's clinical record, Height and Weight Monitoring Policy and interview with Director of Care.