

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers  
de soins de longue durée*

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 16, 2019	2019_807644_0009	004757-18, 018629-18	Critical Incident System

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**Licensee/Titulaire de permis**

Yee Hong Centre for Geriatric Care  
2311 McNicoll Avenue SCARBOROUGH ON M1V 5L3

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**Long-Term Care Home/Foyer de soins de longue durée**

Yee Hong Centre - Markham  
2780 Bur Oak Avenue MARKHAM ON L6B 1C9

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ANGIEM KING (644)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): August 8, 9, 13, and 14, 2019.**

**The following Critical Incident System (CIS) intakes were inspected during this inspection:**

**Log #018629-18- related to falls prevention and management; and  
Log #004757-18- related to falls prevention and management.**

**During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Resident Care (DRC), Assistant Director of Resident Care (ADRC), Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW) and Receptionist.**

**During the course of the inspection, the inspector(s) conducted observation of staff and resident interactions and the provision of care, record review of health records, home's investigation records and staffing schedules.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 16th day of August, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**