

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: May 8, 2025

Inspection Number: 2025-1361-0002

Inspection Type:

Critical Incident

Licensee: Yee Hong Centre for Geriatric Care

Long Term Care Home and City: Yee Hong Centre - Markham, Markham

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 1-2 and May 5-8, 2025

The following intake(s) were inspected:

- An intake related to an incident that caused injury to a resident that required hospitalization

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home
Infection Prevention and Control
Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Home to be safe, secure environment

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 5

Home to be safe, secure environment

s. 5. Every licensee of a long-term care home shall ensure that the home is a safe and secure environment for its residents.

The licensee failed to ensure that the home was a safe and secure environment for a resident, when a resident was able to access and ingest a hazardous substance on a specified date, which resulted in hospitalization.

Sources: Health records for a resident and interviews with staff.

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

Central East District

33 King Street West, 4th Floor

Oshawa, ON, L1H 1A1

Telephone: (844) 231-5702