



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des Soins  
de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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## Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Feb 26, 2019	2019_631210_0004	002649-19	Complaint

### Licensee/Titulaire de permis

Yee Hong Centre for Geriatric Care  
2311 McNicoll Avenue SCARBOROUGH ON M1V 5L3

### Long-Term Care Home/Foyer de soins de longue durée

Yee Hong Centre - Mississauga  
5510 Mavis Road MISSISSAUGA ON L5V 2X5

### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SLAVICA VUCKO (210)

## Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): February 19, 20, 2019.

During the course of the inspection, the following Complaint intake was inspected:  
-Intake log #002649-19 related to abuse and neglect prevention.

During the course of the inspection, the inspector(s) spoke with Registered Practical Nurses (RPNs), Registered Nurses (RNs), Assistant Director of Care (ADOC), Director of Care (DOC), Registered Dietician (RD).

The following Inspection Protocols were used during this inspection:



Personal Support Services
Prevention of Abuse, Neglect and Retaliation

During the course of this inspection, Non-Compliances were not issued.

- 0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Table with 2 columns: Legend and Légende. Legend includes WN (Written Notification), VPC (Voluntary Plan of Correction), DR (Director Referral), CO (Compliance Order), WAO (Work and Activity Order). Légende includes Avis écrit, Plan de redressement volontaire, Aiguillage au directeur, Ordre de conformité, Ordres : travaux et activités. The table also contains a section on non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA).



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**Issued on this 26th day of February, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**