



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Hamilton Service Area Office  
119 King Street West, 11<sup>th</sup> Floor  
Hamilton ON L8P 4Y7

Bureau régional de services de Hamilton  
119, rue King Ouest, 11<sup>ème</sup> étage  
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Telephone: 905-546-8294  
Facsimile: 905-546-8255

Téléphone: 905-546-8294  
Télécopieur: 905-546-8255

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/No de l'inspection	Type of Inspection/Genre de l'inspection
August 3, 4 and September 22, 2011	2011-159120-028	H-001087-11 & H-001318-11

**Licensee/Titulaire de permis**

Yee Hong Centre for Geriatric Care, 2311 McNicoll Avenue, Scarborough, ON M1V 5L3

**Long-Term Care Home/Foyer de soins de longue durée**

Yee Hong Centre – Mississauga, 55 Mavis Road, Mississauga, ON L5V 2X5

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

Bernadette Susnik, LTC Homes Inspector – Environmental Health #120

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with the Administrator, Director of Care, Assistant Director of Care, Registered Nurses, Physiotherapy Manager, Social Worker, personal support workers, and residents.

During the course of the inspection, the inspector reviewed relevant policies and procedures, resident council minutes, letters, e-mails, resident care plans and progress notes and the home's investigative documents related to the complaints.

The following Inspection Protocols were used:

- *Prevention of Abuse, Neglect and Retaliation*
- *Reporting and Complaints*

No findings of non-compliance were found during this inspection.

Issued on this 1<sup>st</sup> day of November, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*B. Susnik*