

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Oct 13, 2020	2020_838760_0024	011756-20	Critical Incident System

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**Licensee/Titulaire de permis**

Yee Hong Centre for Geriatric Care  
2311 McNicoll Avenue SCARBOROUGH ON M1V 5L3

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**Long-Term Care Home/Foyer de soins de longue durée**

Yee Hong Centre - Scarborough McNicoll  
2311 McNicoll Avenue SCARBOROUGH ON M1V 5L3

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JACK SHI (760)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): October 6, 7, 8, 2020.**

**The following intakes were completed in this critical incident inspection:**

**Log # 011756-20, CIS report #2801-000006-20 was related to an allegation of resident abuse.**

**NOTE: A Written Notification and Voluntary Plan of Correction related to LTCHA, s. 19 (1) was identified in this inspection and has been issued in a concurrent inspection, #2020\_838760\_0025, dated October 13 2020.**

**A Complaints inspection # 2020\_838760\_0025 was conducted concurrently with this Critical Incident Systems inspection.**

**During the course of the inspection, the inspector(s) spoke with the Social Worker (SW), Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW), Behavioural Supports Ontario Registered Practical Nurse (BSO RPN), Associate Director of Resident Care (ADRC) and the Director of Resident Care (DRC).**

**During the course of the inspection, the inspector conducted observations, interviews and record reviews.**

**The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect and Retaliation  
Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 13th day of October, 2020**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**