

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: March 25, 2025

Inspection Number: 2025-1291-0001

Inspection Type:

Critical Incident

Licensee: Yee Hong Centre for Geriatric Care

Long Term Care Home and City: Yee Hong Centre - Scarborough McNicoll,
Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 19 - 21, 24, 25, 2025

The following intake(s) were inspected:

- An intake related to Improper/incompetent care
- An intake related to an Outbreak

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: INFECTION PREVENTION AND CONTROL PROGRAM

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (9) (b)

Infection prevention and control program

s. 102 (9) The licensee shall ensure that on every shift,

(b) the symptoms are recorded and that immediate action is taken to reduce transmission and isolate residents and place them in cohorts as required. O. Reg. 246/22, s. 102 (9).

The licensee has failed to ensure that a resident's infectious symptoms were recorded on every shift. A resident was symptomatic and was diagnosed with a specific infection, they commenced an antibiotic treatment on a specified date. Progress notes for the resident confirmed there was no documentation of the resident's signs and symptoms of infection for multiple shifts from specified dates. The Infection Prevention and Control (IPAC) Lead acknowledged that monitoring for signs and symptoms of infection were to be documented in a resident's progress notes every shift until symptoms and treatment are completed.

Source: CIR, Local Public Health Line Listing, a resident's clinical records, interview with staff.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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