

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Original Public Report	
Report Issue Date: May 16, 2024	
Inspection Number: 2024-1600-0001	
Inspection Type: Complaint Critical Incident	
Licensee: The Regional Municipality of York	
Long Term Care Home and City: York Region Maple Health Centre, Maple	
Lead Inspector Vernon Abellera (741751)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): May 6 to 10, 2024.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • One complaint intake related to missing valuable items. • Two Intake: related to COVID Outbreak. • One Intake related to Misuse/Misappropriation of resident money from personal account, bank card missing.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control

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Prevention of Abuse and Neglect
Reporting and Complaints

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.