



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Toronto Service Area Office
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Toronto ON M4V 2Y7

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection October 26, 27, 2010	Inspection No/ d'inspection 2010_193_9605_26Oct094108	Type of Inspection/Genre d'inspection Critical Incident/ T-0685
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Licensee/Titulaire

The Regional Municipality of York, 17250 Yonge Street, Newmarket, L3Y 6Z1, ON

Long-Term Care Home/Foyer de soins de longue durée

York Region Maple Health Centre, 10424 Keele St, Maple, ON, L6A 4Z3

Name of Inspector/Nom de l'inspecteur

Monica Klein

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector spoke with: Registered staff, Directors of Care, Administrator.

During the course of the inspection, the inspector: reviewed health records, Policies and procedures manuals, Critical incidents folder.

The following Inspection Protocols were used during this inspection:

Critical Incident response and
Medication

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN



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NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordre de conformité
WAO – Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA:

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de la Loi de 2007 les foyers de soins de longue durée.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* a trouvé. (Une exigence dans la loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 107(3)5 and (4)1, 2.

(3) The licensee shall ensure that the Director is informed of the following incidents in the home no later than one business day after the occurrence of the incident, followed by the report required under subsection (4):

5. A medication incident or adverse drug reaction in respect of which a resident is taken to hospital
(4) A licensee who is required to inform the Director of an incident under subsection (1) or (3) shall, within 10 days of becoming aware of the incident, or sooner if required by the Director, make a report in writing to the Director setting out the following with respect to the incident:

1. A description of the incident, including the type of the incident, the area or location of the incident, the date and the time of the incident and the events leading up to the incident.
2. A description of the individuals involved in the incident

Findings:

- The licensee did not report to the Director (Toronto Service Area Office) Critical Incident within one business day as required
- The submitted Critical Incident report does not state the time and the date of the incident, also the names of the residents present at the time of the incident.

Inspector ID #: 198

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).

November 30, 2010.