

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Original Public Report

Report Issue Date: July 10, 2023	
Inspection Number: 2023-1555-0003	
Inspection Type: Complaint	
Licensee: The Regional Municipality of York	
Long Term Care Home and City: York Region Newmarket Health Centre, Newmarket	
Lead Inspector Oraldeen Brown (698)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 8, 9, 12, 13, and 14, 2023.

The following intake(s) were inspected:

- Intake: #00084734 complaint regarding unlawfully discharged, responsive behaviors, missing personal items, plan of care, and abuse.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Housekeeping, Laundry and Maintenance Services
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Admission, Absences and Discharge

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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