

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: January 14, 2026

Inspection Number: 2026-1100-0001

Inspection Type:

Complaint
Critical Incident

Licensee: Kindera Living Care Centres LP by its general partners, Kindera Living Care Centres GP Inc. and Kindera Living Management Inc.

Long Term Care Home and City: Hawthorne Place Care Centre, North York

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 6 - 8, 13 - 14, 2026

The inspection occurred offsite on the following date(s): January 9, 12, 2026

The following intake(s) were inspected in this critical incident inspection:

-Intake: #00161235/ CI #2586-000055-25 - related to falls prevention and management.

-Intake: #00164140/CI #2586-000060-25 - related to allegation of abuse.

The following intake(s) were inspected in this complaint inspection:

-Intake: #00165382 - related to falls prevention and medication management.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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non-compliance.