

### Inspection Report Under the Fixing Long-Term Care Act, 2021

### Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

### **Central East District**

33 King Street West, 4th Floor Oshawa, ON, L1H 1A1 Telephone: (844) 231-5702

## Public Report

Report Issue Date: March 24, 2025

Inspection Number: 2025-1418-0002

Inspection Type:

Complaint

Critical Incident

Licensee: Yee Hong Centre for Geriatric Care

**Long Term Care Home and City:** Yee Hong Centre - Scarborough Finch, Scarborough

## **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): March 12 -13,17-19, 2025

The following intake(s) were inspected:

- One Intake related to neglect and wound care.
- Two Intakes related to a disease outbreak
- One Intake Complainant related to 1:1 being discontinued, complaint process and responsive behaviours.

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services Skin and Wound Prevention and Management Infection Prevention and Control Responsive Behaviours

## **INSPECTION RESULTS**



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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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