



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Central West Service Area Office  
500 Weber Street North  
WATERLOO ON N2L 4E9  
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Bureau régional de services du  
Centre-Ouest  
500 rue Weber Nord  
WATERLOO ON N2L 4E9  
Téléphone: (888) 432-7901  
Télécopieur: (519) 885-9454

**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jun 22, 2018	2018_610633_0013	003145-18, 003148-18, 003149-18	Follow up

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**Licensee/Titulaire de permis**

Steeves & Rozema Enterprises Limited  
265 North Front Street Suite 200 SARNIA ON N7T 7X1

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**Long-Term Care Home/Foyer de soins de longue durée**

St. Andrew's Terrace Long Term Care Community  
255 St. Andrew's Street CAMBRIDGE ON N1S 1P1

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SHERRI COOK (633)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): June 20-22, 2018.**

**The following Follow up inspections were completed during this inspection:**

**Log #003145-18- related to dining and snack service.**

**Log #003148-18- related to plan of care.**

**Log #003149-18- related to plan of care.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Manager of Resident Care, the Life Enrichment Manager, a Registered Dietitian, Registered Practical Nurses, Personal Support Workers and Food Services Dietary Workers.**

**The inspector also observed the dining and snack service at the home and reviewed the plan of care for the identified residents and the home's relevant documentation and policies.**

**The following Inspection Protocols were used during this inspection:**

**Dining Observation**

**Nutrition and Hydration**

**Snack Observation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**



<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
LTCHA, 2007 S.O. 2007, c.8 s. 6. (1)	CO #002	2017_532590_0019		633
LTCHA, 2007 S.O. 2007, c.8 s. 6. (7)	CO #003	2017_532590_0019		633
O.Reg 79/10 s. 73.	WN	2017_532590_0019		633
O.Reg 79/10 s. 73. (1)	CO #001	2017_532590_0019		633



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 22nd day of June, 2018

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**