



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

Central West Service Area Office
1st Floor, 609 Kumpf Drive
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Bureau régional de services de Centre
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1e étage 609 rue Kumpf
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Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jun 19, 2019	2019_727695_0016	003005-19, 003006- 19, 003007-19	Follow up

Licensee/Titulaire de permis

Steeves & Rozema Enterprises Limited
265 North Front Street Suite 200 SARNIA ON N7T 7X1

Long-Term Care Home/Foyer de soins de longue durée

St. Andrew's Terrace Long Term Care Community
255 St. Andrew's Street CAMBRIDGE ON N1S 1P1

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

FARAH_ KHAN (695), KRISTAL PITTEK (735)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

**This inspection was conducted on the following date(s): June 5, 6, 7, 10, and 11,
2019**

**During the course of the inspection the following follow-ups to Compliance Orders
were conducted:**

**Intake #003006-19, related to falls prevention and management of residents,
Compliance Order #001 issued under Inspection # 2018_787640_0027**

**Intake #003005-19, related to following the various policies, procedures and
programs in the home, Compliance Order #002 issued under Inspection #
2018_787640_0027**

**Intake #003007-19, related to skin and wound management of residents,
Compliance Order #003 issued under Inspection # 2018_787640_0027**

**During the course of the inspection the inspectors toured the home, observed the
provision of care and services, reviewed relevant documents including but not
limited to: clinical records, policies and procedures, and training records.**

**During the course of the inspection, the inspector(s) spoke with residents,
personal support workers (PSW), registered practical nurses (RPN), registered
nurses (RN), Manager of food services department, Falls prevention and
management lead, Manager of Resident Care, and the Administrator.**

The following Inspection Protocols were used during this inspection:

Falls Prevention

Medication

Minimizing of Restraining

Nutrition and Hydration

Skin and Wound Care

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 49. (2)	CO #001	2018_787640_0027		735
O.Reg 79/10 s. 50. (2)	CO #003	2018_787640_0027		735
O.Reg 79/10 s. 8. (1)	CO #002	2018_787640_0027		695



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 21st day of June, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs



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Original report signed by the inspector.