



<b>Ministry of Health and Long-Term Care</b>	<b>Ministère de la Santé et des Soins de longue durée</b>
<b>Inspection Report under the Long-Term Care Homes Act, 2007</b>	<b>Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue</b>

**Health System Accountability and Performance**

**Division**  
**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
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**Public Copy/Copie du public**

<b>Date(s) of inspection/Date(s) de l'inspection</b>	<b>Inspection No/ No de l'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
Nov 9, 15, 2011	2011_023155_0019	Critical Incident

**Licensee/Titulaire de permis**

STEEVES & ROZEMA ENTERPRISES LIMITED  
265 NORTH FRONT STREET, SUITE 200, SARNIA, ON, N7T-7X1

**Long-Term Care Home/Foyer de soins de longue durée**

ST ANDREW'S TERRACE LONG TERM CARE COMMUNITY  
255 St. Andrew's Street, CAMBRIDGE, ON, N1S-1P1

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SHARON PERRY (155)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, (1)Registered Practical Nurse, (3)Personal Care Workers, and (3)Residents.

During the course of the inspection, the inspector(s) toured the home; reviewed the home's internal investigation for two critical incidents; reviewed relevant policies; and reviewed clinical records for identified residents.

The following Inspection Protocols were used during this inspection:

Prevention of Abuse, Neglect and Retaliation

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 15th day of November, 2011

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**