



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Bureau régional de services de London  
291, rue King, 4<sup>ème</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilité et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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<b>Date of inspection/Date de l'inspection</b> November 3, 2010	<b>Inspection No/ d'Inspection</b> 2010-137-2926-03Nov091147	<b>Type of Inspection/Genre d'inspection</b> L-01625 Critical Incident
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**Licensee/Titulaire**  
Steeves and Rozema Enterprises Limited, 265 Front Street, Suite 200, Sarnia, ON N7T 7X1

**Long-Term Care Home/Foyer de soins de longue durée**  
Saint Andrew's Terrace LTC Community, 255 St. Andrews Street, Cambridge, ON N1S 1P1

**Name of Inspector/Nom de l'inspecteur**  
Marian C. Mac Donald - # 137

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection related to resident abuse.

During the course of the inspection, the inspector spoke with: Administrator and ADOC.

During the course of the inspection, the inspector: reviewed resident record, Resident Abuse Policy, PSW witness statements, disclosure report and attendance sheet for in-service related to Preventing Resident Abuse, which was held May 13/10.

There were no Inspection Protocols used during this inspection.

There are no findings of Non-Compliance as a result of this inspection.

[copy above table for each WN, changing the WN number as appropriate]



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		<i>Marian G. McDowell</i> Date of Report: November 15, 2010	