



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prévue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

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291, rue King, 4<sup>ème</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
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<b>Date(s) of Inspection/Date de l'inspection</b> September 9, 2010	<b>Inspection No/ d'inspection</b> 2010_121_2926_08Sep103435	<b>Type of Inspection/Genre d'inspection</b> Follow-up to a Critical Incident L-00836 CI-2926-000015-10
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**Licensee/Titulaire**  
Steeves & Rozema Enterprises Ltd.  
265 North Front St., Suite 200, Sarnia ON N7T 7X1

**Long-Term Care Home/Foyer de soins de longue durée**  
St. Andrews Terrace Long Term Care Community  
255 St. Andrews St., Cambridge, ON N1S 1P1

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Elizabeth Elvidge (#121)

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a Critical Incident Inspection.

During the course of the inspection, the inspector spoke with: The Administrator and the Manager of Resident Care.

During the course of the inspection, the inspector: Reviewed the Abuse policy and the Plan of Care for the resident involved.

The following Inspection Protocols were used in part or in whole during this inspection:  
Reporting and Complaints Inspection Protocol

There are no findings of Non-Compliance as a result of this inspection.



Ministry of Health and  
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Ministère de la Santé et  
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under the *Loi*  
*Term Care Homes*  
*Act, 2007*

Rapport  
d'inspection prévue  
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*longue durée*

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.  <i>Elizabeth Cludge</i>
Title:	Date:	Date of Report: (If different from date(s) of inspection). September 10, 2010