

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: April 25, 2025

Inspection Number: 2025-1412-0002

Inspection Type:

Complaint
Critical Incident

Licensee: The Royale Development GP Corporation as general partner of The Royale Development LP

Long Term Care Home and City: Woodhall Park Community, Brampton

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 15-17, 23-25, 2025.

The following Complaint intakes were inspected:

- Intake: #00144676 related to an allegation of neglect, continence care and bowel management.
- Intake: #00145155 related to skin and wound care.

The following Critical Incident (CI) intakes were inspected:

- Intake: #00143463; Intake: #00144012, Intake: #00144892, related to respiratory outbreaks in the home.

The following **Inspection Protocols** were used during this inspection:

Continence Care
Skin and Wound Prevention and Management
Infection Prevention and Control
Prevention of Abuse and Neglect

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee failed to ensure that when a resident was identified with an area of altered skin integrity by a Personal Support Worker (PSW), they received a skin assessment using a clinically appropriate assessment instrument that was specifically designed for skin and wound assessment.

Sources: Resident's progress notes, skin assessments; Interviews with registered staff and the Associate Director of Care (ADOC).

WRITTEN NOTIFICATION: Skin and wound care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure

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injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

The licensee failed to ensure that a resident who was exhibiting altered skin integrity, was reassessed at least weekly by the registered staff.

Sources: Resident's progress notes, skin assessments; Interviews with registered staff and the ADOC.