

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Dec 6, 2019	2019_573581_0023	011631-19, 011632- 19, 011633-19, 011634-19	Follow up

Licensee/Titulaire de permis

Rykka Care Centres GP Inc.
3760 14th Avenue Suite 402 MARKHAM ON L3R 3T7

Long-Term Care Home/Foyer de soins de longue durée

Arbour Creek Long-Term Care Centre
2717 King Street East HAMILTON ON L8G 1J3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DIANNE BARSEVICH (581)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): November 28, 29, December 3 and 4, 2019.

This inspection was completed concurrently with Critical Incident System Inspection, inspection number 2019_573581_0021 and Complaint Inspection, inspection number 2019_573581_0022.

**The following intakes were completed during this follow-up inspection:
Log number 011631-19- for Compliance Order (CO) #001, from Inspection Report 2019_788721_0016 related to the Long-Term Care Homes Act (LTCHA) section (s.)6 (1), regarding plan of care.**

Log number 011632-19 - for Compliance Order (CO) #002, from Inspection Report 2019_788721_0016 related to the Long-Term Care Homes Act (LTCHA) section (s.)6 (7), regarding plan of care.

Log number 011633-19 - for Compliance Order (CO) #003, from Inspection Report 2019_788721_0016 related to the Long-Term Care Homes Act (LTCHA) section (s.)6 (9), regarding plan of care.

Log number 011634-19 - for Compliance Order (CO) #004, from Inspection Report 2019_788721_0016 related to the Long-Term Care Homes Act (LTCHA) section (s.)6 (10), regarding plan of care.

During the course of the inspection, the inspector(s) spoke with the Executive Director (ED), Director of Care (DOC), Registered Practical Nurse (RPN), Personal Support Workers (PSW), family member and resident.

During the course of the inspection, the inspector reviewed resident clinical health records, observed the provision of care and services and reviewed relevant procedures.

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 6. (1)	CO #001	2019_788721_0016		581
LTCHA, 2007 S.O. 2007, c.8 s. 6. (10)	CO #004	2019_788721_0016		581
LTCHA, 2007 S.O. 2007, c.8 s. 6. (7)	CO #002	2019_788721_0016		581
LTCHA, 2007 S.O. 2007, c.8 s. 6. (9)	CO #003	2019_788721_0016		581

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 6th day of December, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.