

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

<b>Report Issue Date:</b> November 9, 2023	
<b>Inspection Number:</b> 2023-1417-0003	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> Royal Ottawa Health Care Group	
<b>Long Term Care Home and City:</b> Royal Ottawa Place, Ottawa	
<b>Lead Inspector</b> Margaret Beamish (000723)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Dee Colborne (000721)	

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: November 6 to 8, 2023

The following intakes were completed during this Critical Incident (CI) inspection:

- Intake: #00090804 was related to a missing resident.
- Intake: #00098535 was related to a resident with an injury of unknown cause.

Training Specialist Lyne Duchesne #117 was present on site as an observer during this inspection.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Resident Care and Support Services  
Safe and Secure Home

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.