

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Amended Public Report Cover Sheet (A1)

<b>Amended Report Issue Date:</b> February 6, 2024	
<b>Original Report Issue Date:</b> February 5, 2024	
<b>Inspection Number:</b> 2024-1417-0001 (A1)	
<b>Inspection Type:</b> Complaint	
<b>Licensee:</b> Royal Ottawa Health Care Group	
<b>Long Term Care Home and City:</b> Royal Ottawa Place, Ottawa	
<b>Amended By</b> Pamela Finnikin (720492)	<b>Inspector who Amended Digital Signature</b> Pamela Finnikin (720492)

## AMENDED INSPECTION SUMMARY

This report has been amended to:  
Change the report issue date from January 31, 2024 to February 6, 2024.

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**Amended Public Report (A1)**

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<b>Inspection Type:</b> Complaint	
<b>Licensee:</b> Royal Ottawa Health Care Group	
<b>Long Term Care Home and City:</b> Royal Ottawa Place, Ottawa	
<b>Lead Inspector</b> Pamela Finnikin (720492)	<b>Additional Inspector(s)</b>
<b>Amended By</b> Pamela Finnikin (720492)	<b>Inspector who Amended Digital Signature</b>

**AMENDED INSPECTION SUMMARY**

This report has been amended to:  
Change the report issue date from January 31, 2024 to February 6, 2024.

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 26 and 29-30, 2024

The following intakes were completed in this complaint inspection:

- Intake: #00106168 - Related to care concerns of a resident

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Resident Care and Support Services

## AMENDED INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.