

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** February 27, 2025

**Inspection Number:** 2025-1417-0001

**Inspection Type:**

Complaint

**Licensee:** Royal Ottawa Health Care Group

**Long Term Care Home and City:** Royal Ottawa Place, Ottawa

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 24, 25, 26, 27, 2025

The following intake(s) were inspected:

Intake: #00138780 - complaint related to alleged staff to resident physical abuse.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Staffing, Training and Care Standards

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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of non-compliance.