



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Sep 13, 2012, 2012\_034117\_0024, Critical Incident

Licensee/Titulaire de permis
ROYAL OTTAWA HEALTH CARE GROUP
1141 Carling Avenue, OTTAWA, ON, K1Z-7K4

Long-Term Care Home/Foyer de soins de longue durée
ROYAL OTTAWA PLACE
1145 CARLING AVENUE, OTTAWA, ON, K1Z-7K4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs
LYNE DUCHESNE (117)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the home's Administrator, Office Coordinator, several Registered Practical Nurses (RPNS), several Personal Support Workers (PSWs), a Restorative Care Aid and with an identified resident.

During the course of the inspection, the inspector(s) reviewed an identified resident's health care record, reviewed a critical incident report, and reviewed the home's front door security and Wanderguard systems.

The following Inspection Protocols were used during this inspection:

- Responsive Behaviours
Safe and Secure Home

There are no findings of Non-Compliance as a result of this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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<b>Legend</b> WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	<b>Legendé</b> WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of September, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs