

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Toronto District  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

**Report Issue Date:** April 20, 2026

**Inspection Number:** 2026-1613-0003

**Inspection Type:**  
Critical Incident

**Licensee:** The Regional Municipality of Peel

**Long Term Care Home and City:** Malton Village Long Term Care Centre,  
Mississauga

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 15 to 17, 20, 2026

The following intake(s) were inspected in this Critical Incident (CI) Inspection:

- Intake: #00172434 - (CI) M618-000005-26 - related to Fall Prevention and Management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (9) 1.**

Plan of care

s. 6 (9) The licensee shall ensure that the following are documented:

1. The provision of the care set out in the plan of care.

A resident required the use of a specific device as one of their fall prevention interventions. A Personal Support Worker (PSW) documented the fall prevention was in

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place, when it was not implemented on an identified date.

**Sources:** Review of a resident's care plan, Point of Care (POC) documentation, Critical Incident (CI), the home's investigation notes, and interviews with staff.

## WRITTEN NOTIFICATION: Fall Prevention and Management

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 54 (1)**

Falls prevention and management

s. 54 (1) The falls prevention and management program must, at a minimum, provide for strategies to reduce or mitigate falls, including the monitoring of residents, the review of residents' drug regimes, the implementation of restorative care approaches and the use of equipment, supplies, devices and assistive aids. O. Reg. 246/22, s. 54 (1).

A resident experienced a fall with injury. Fall prevention interventions were not applied for the resident at the time of the fall.

**Sources:** Review of a resident's clinical record, CI , the home's investigation notes, and interviews with staff.

## WRITTEN NOTIFICATION: Maintenance Services

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 96 (2) (b)**

Maintenance services

s. 96 (2) The licensee shall ensure that procedures are developed and implemented to ensure that,

(b) all equipment, devices, assistive aids and positioning aids in the home are kept in good repair, excluding the residents' personal aids or equipment;

A resident had a specific device as one of their fall prevention interventions. On a

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specific date, the resident had the device applied, however, it was not functional.

**Sources:** Observation, review of a resident's clinical records, maintenance log, and interviews with staff.