

Original Public Report

Report Issue Date	September 16, 2022		
Inspection Number	2022_1427_0002		
Inspection Type	<input checked="" type="checkbox"/> Critical Incident System <input type="checkbox"/> Complaint <input checked="" type="checkbox"/> Follow-Up <input type="checkbox"/> Director Order Follow-up <input type="checkbox"/> Proactive Inspection <input type="checkbox"/> SAO Initiated <input type="checkbox"/> Post-occupancy <input type="checkbox"/> Other _____		
Licensee	Regency LTC Operating Limited Partnership on behalf of Regency Operator GP Inc. as General Partner		
Long-Term Care Home and City	Chartwell Westbury Long Term Care Residence, Etobicoke		
Lead Inspector	Noreen Frederick (704758)	Inspector Digital Signature	
Additional Inspector(s)	Maya Kuzmin (741674)		

INSPECTION SUMMARY

The inspection occurred on the following date(s): September 6, 7, 8, 9, 13, 14, 2022.

The following intake(s) were inspected:

- Log #013403-21 (CIS #2943-000012-21) related to fall resulting in fracture
- Log #011635-21 (CIS #2943-000009-21) related to fall resulting in fracture
- Log #010367-21 (CIS #2943-000008-21) related to fall resulting in fracture
- Log #016573-21 (CIS #2943-000016-21) related to related to Duty to Protect
- Log #012471-22 (Follow-up) related to Duty to Protect

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance.

Legislative Reference	Inspection #	Order #	Inspector (ID) who complied the order
FLTCA, 2021 s. 24 (1)	2022_1427_0001	001	Noreen Frederick (704758)

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION INFECTION PREVENTION AND CONTROL PROGRAM

NC#001 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 246/22 s. 102 (2) (b)

The licensee has failed to ensure that any standard or protocol issued by the Director with respect to infection prevention and control was implemented.

Specifically, Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes, s. 10.1 states that the licensee shall ensure that the hand hygiene program includes access to hand hygiene agents, including 70-90% Alcohol-Based Hand Rub (ABHR). These agents shall be easily accessible at both point-of care and in other resident and common areas, and any staff providing direct resident care must have immediate access to 70-90% ABHR.

Rationale and Summary

On September 6, 2022, inspector (704758) found a total of 37 expired hand sanitizers in use. IPAC Lead #109 acknowledged that the expired product should have been replaced.

Due to the home using expired hand sanitizers, there was a risk of infection transmission as they may have been less effective against pathogens.

Sources: Inspector's observations, interview with IPAC Lead #109, and IPAC standards for Long-Term Care Homes.

[704758]