

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Original Public Report

<b>Report Issue Date:</b> August 18, 2023	
<b>Inspection Number:</b> 2023-1427-0006	
<b>Inspection Type:</b> Critical Incident System	
<b>Licensee:</b> Regency LTC Operating Limited Partnership on behalf of Regency Operator GP Inc.	
<b>Long Term Care Home and City:</b> Chartwell Westbury Long Term Care Residence, Etobicoke	
<b>Lead Inspector</b> Irish Abecia (000710)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Michael Chan (000708)	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 14-17, 2023

The following intakes were inspected in this Critical Incident (CI) Inspection:

- Intake: #00090860 [CI: 2943-000007-23] - related to a fall
- Intake: #00091536 [CI: 2943-000008-23] - related to a fall

Kristen Owen, Training Specialist (741123) and Basel Mansour, Training Specialist (741724) were also present during the inspection.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

## INSPECTION RESULTS



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.