

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

**Original Public Report**

<b>Report Issue Date: January 26, 2024</b>	
<b>Inspection Number:</b> 2023-1428-0005	
<b>Inspection Type:</b> Complaint Critical Incident Follow Up	
<b>Licensee:</b> Mon Sheong Foundation	
<b>Long Term Care Home and City:</b> Mon Sheong Scarborough Long Term Care Centre, Scarborough	
<b>Lead Inspector</b> Suzanna McCarthy (000745)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Angie M King (644)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 16-19, 2024

The following intake was completed in this complaint inspection:

- An intake related to air temperature and skin care.

The following intakes were completed in this Critical Incident (CI) inspection:

- An intake related to alleged abuse;

The following intake was completed in this Follow Up inspection:

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- An intake related to Second Follow-Up Inspection for Compliance Order (CO) #001 from Inspection #2023-1428-0003- O. Reg. 246/22 - s. 102 (2) (b) was related to Infection Prevention and Control (IPAC).

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2023-1428-0003 related to O. Reg. 246/22, s. 102 (2) (b) inspected by Angie M King (644)

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Housekeeping, Laundry and Maintenance Services  
Infection Prevention and Control  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

**NOTICE OF RE-INSPECTION FEE** Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

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Follow-up #: 2 - O. Reg. 246/22 - s. 102 (2) (b)

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry (i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)). By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.