



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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HAMILTON ON L8P 4Y7  
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Télécopieur: (905) 546-8255

**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Feb 8, 2019	2019_734674_0003	032584-18, 033527-18	Critical Incident System

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**Licensee/Titulaire de permis**

955464 Ontario Limited  
3700 Billings Court BURLINGTON ON L7N 3N6

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**Long-Term Care Home/Foyer de soins de longue durée**

Millennium Trail Manor  
6861 Oakwood Drive NIAGARA FALLS ON L2E 6S5

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JOSEE SNELGROVE (674)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): January 30, 31, February 1, 4, and 5, 2019.**

**During the course of the inspection, the inspector(s) observed staff to resident interactions; the provision of care; reviewed resident clinical records; and the home's internal investigative notes.**

**Kelly Chuckry, inspector # 611 was present during this Critical Incident inspection.**

**One (1) Follow Up inspection and one (1) complaint inspection were conducted concurrently with this inspection. These included:**

- Follow Up Log # 003812-18 pertaining to Prevention of Abuse and Neglect.**
- Complaint Log # 032627-18 pertaining to Skin and Wound Management, Plan of Care and Hospitalization and Change of Condition.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), registered staff, Personal Support Workers (PSWs), and residents.**

**The following Inspection Protocols were used during this inspection:**

**Medication**

**Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 8th day of February, 2019

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**