



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Date(s) of inspection/Date de l'inspection December 1, 2, 3, 2010	Inspection No/ d'inspection 2010_193_2955_09Dec151521	Type of Inspection/Genre d'inspection Complaint- T- 1831
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Licensee/Titulaire
Southlake Residential Care Village, 640 Grace St., Newmarket, ON, L3Y2L1

Long-Term Care Home/Foyer de soins de longue durée
Southlake Residential Care Village, 640 Grace St., Newmarket, ON, L3Y2L1

Name of Inspector/Nom de l'inspecteur
Monica Klein

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: registered staff, Personal Support Workers (PSW), Administrator, Director of Care, and Food Manger.

During the course of the inspection, the inspector: observed meal and snack administration, reviewed health records and home's policies.

The following Inspection Protocols were used during this inspection:
Hydration and nutrition, and Food quality.

There are no findings of Non-Compliance as a result of this inspection.