

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: July 25, 2024

Inspection Number: 2024-1616-0002

Inspection Type:

Complaint

Critical Incident

Follow up

Licensee: The Corporation of the County of Renfrew

Long Term Care Home and City: Miramichi Lodge, Pembroke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 17, 18, 19, 22, 23, 24, 25, 2024

The following intake(s) were inspected:

- Intake: #00113527 -Unwitnessed fall with injury.
- Intake: #00113996 - Follow-up #: 2 - CO #003 / 2023-1616-0005. O. Reg. 246/22 - s. 53 (1) 1. Required programs - Fall prevention and management program. CDD February 9, 2024..
- Intake: #00113997 - Follow-up #: 1 - FLTCA, 2021 - s. 6 (7)
- Intake: #00118509 - Complainant related to a bed refusal.
- Intake: #00119349 - Suspected resident to resident physical/emotional abuse.

Previously Issued Compliance Order(s)

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #003 from Inspection #2023-1616-0005 related to O. Reg. 246/22, s. 53 (1) 1. inspected by Karen Bunes (720483)

Order #001 from Inspection #2024-1616-0001 related to FLTCA, 2021, s. 6 (7) inspected by Karen Bunes (720483)

The following Inspection Protocols were used during this inspection:

- Resident Care and Support Services
- Medication Management
- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Falls Prevention and Management
- Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Authorization for admission to a home

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (7) (b)

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Authorization for admission to a home

s. 51 (7) The appropriate placement coordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 50 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or

The licensee has failed to comply with FLTCA 2021 s. 51 (7) b whereby the licensee refused an applicant's admission to the home based on reasons that are not permitted in the legislation. Specifically, the licensee withheld an applicant application for admission citing the staff of the home lacked the nursing expertise.

Sources: Applicant application, applicant refusal letter, and interview with DOC.

[720483]

WRITTEN NOTIFICATION: Medication Management

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 138 (1) (a) (ii)

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,

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- (a) drugs are stored in an area or a medication cart,
- (ii) that is secure and locked,

The licensee has failed to ensure that the medication cart was secured and locked while not in use.

During an observation on a specific day, a medication cart was observed to be unlocked, the first drawer pulled out and insulin noted on top of the cart while not in use.

Sources: Observation and an interview with a staff

[000728]

NOTICE OF RE-INSPECTION FEE Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Re-inspection of compliance order

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.