

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 18, 2024

Inspection Number: 2024-1616-0005

Inspection Type:
Critical Incident

Licensee: The Corporation of the County of Renfrew

Long Term Care Home and City: Miramichi Lodge, Pembroke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 14, 15, 18, 2024

The following intake(s) were inspected:

- Intake: #00127013 - Alleged staff to resident emotional abuse.
- Intake: #00127422 - Alleged resident to resident physical abuse.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Responsive Behaviours

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee failed to comply with section 9.1 (d) of the IPAC standards.

Specifically, the licensee has failed to ensure that proper use of PPE, including appropriate selection was adhered to. On a day in November 2024, a staff member failed to don eye protection in addition to other PPE prior to entering a room under droplet precautions.

Sources: Observation and Interview with a staff