

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: May 8, 2025
Inspection Number: 2025-1616-0003
Inspection Type: Complaint Critical Incident
Licensee: The Corporation of the County of Renfrew
Long Term Care Home and City: Miramichi Lodge, Pembroke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 29, 30, 2025 and May 1, 2, 5, 6, 8, 2025

The following intake(s) were inspected:

- Intake: #00143431, IL-0138406-OT - Complaint regarding availability of soaker pads and linens.
- Intake: #00144197, IL-0138712-OT - Complaint with concerns regarding no soaker pads available anymore in the home.
- Intake: #00144752, IL-0138975-AH - Alleged verbal and physical abuse of a resident by a staff member.

The following **Inspection Protocols** were used during this inspection:

- Contenance Care
- Skin and Wound Prevention and Management
- Prevention of Abuse and Neglect

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Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee has failed to ensure that a resident who was exhibiting altered skin integrity, received a weekly skin and wound assessment using a clinically appropriate assessment instrument.

Specifically, from a day in the month of January 2025, until a specific day in April 2025, the home's skin and wound assessment tool, titled, The Pressure Ulcer Scale for Healing (PUSH Tool), review date, June 2024, was not used to assess the altered skin integrity of an identified resident.

Sources: Review of an identified resident health records, home specific policy, The Pressure Ulcer Scale for Healing (PUSH Tool), review date, June 2024, and interviews with staff.