

Inspection Report under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch Hamilton Service Area Office 119 King Street West, 11th Floor Hamilton ON L8P 4Y7 Telephone: 1-800-461-7137 HamiltonSAO.moh@ontario.ca

Original Public Report

Report Issue Date	August 31, 2022		
Inspection Number	2022_1618_0001		
Inspection Type			
☐ Critical Incident System	em ⊠ Complaint □	Follow-Up	☐ Director Order Follow-up
☐ Proactive Inspection	□ SAO Initiated		☐ Post-occupancy
☐ Other			
Licensee The Regional Municipality of Halton			
Long-Term Care Home and City Creek Way Village, Burlington			
Lead Inspector Oraldeen Brown (698)			Inspector Digital Signature
Additional Inspector(s) Inspector #741073 (Ryan Randhawa) was also present during this inspection.			

INSPECTION SUMMARY

The inspection occurred on the following date(s): August 22, 24 and 25, 2022.

The following intake(s) were inspected:

- Intake Log #017841-21 (Complaint) related to allegations of physical, and emotional abuse.

The following **Inspection Protocols** were used during this inspection:

- Admission, Absences & Discharge
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Responsive Behaviours

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.