

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

<b>Original Public Report</b>	
<b>Report Issue Date: February 29, 2024</b>	
<b>Inspection Number:</b> 2024-1620-0001	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> County of Lennox and Addington	
<b>Long Term Care Home and City:</b> The John M. Parrott Centre, Napanee	
<b>Lead Inspector</b> Darlene Murphy (103)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

<b>INSPECTION SUMMARY</b>
<p>The inspection occurred onsite on the following date(s): February 21-22, 26-28, 2024.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00098641- (CIS #M625-000059-23) and Intake: #00102721- (CIS #M625-000064-23)-Alleged incidents of resident to resident abuse,</li> <li>• Intake: #00102762- (CIS #M625-000065-23) and Intake: #00104080- (CIS #M625-000067-23)-Resident falls that resulted in injury.</li> <li>• Intake: #00108062- (CIS #M625-000008-24) and Intake: #00109410- (CIS #M625-000013-24)- Disease outbreaks.</li> </ul>

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.