

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: September 13, 2024
Inspection Number: 2024-1620-0004
Inspection Type: Complaint Critical Incident
Licensee: County of Lennox and Addington
Long Term Care Home and City: The John M. Parrott Centre, Napanee

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 11 - 13, 2024

The following intake(s) were inspected:

- Intake: #00121726 - Complaint regarding resident care and services and the visitation policy.
- Intake: #00122555/M625-000050-24 - regarding alleged resident to resident physical abuse.

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Prevention of Abuse and Neglect
Responsive Behaviours

INSPECTION RESULTS



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.