



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
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Date(s) of inspection/Date de l'inspection August 11, 2010	Inspection No/ d'inspection 2010_143_9625_11Aug101815	Type of Inspection/Genre d'inspection Complaint – Log # 0-000816
Licensee/Titulaire County of Lennox and Addington 97 Thomas Street East Napanee, Ontario K7R 4B9		
Long-Term Care Home/Foyer de soins de longue durée The John M. Parrott Centre 309 Bridge Street West Napanee, Ontario K7R 2G4		
Name of Inspector(s)/Nom de l'inspecteur(s) Paul Miller (143)		
Inspection Summary/Sommaire d'inspection		



The purpose of this inspection was to conduct a complaint inspection. The nature of the complaint involved resident care.

During the course of the inspection, the inspector interviewed the Administrator, Director of Nursing, Medical Advisor, Dietician and a Registered Practical Nurse.

During the course of the inspection, the inspector: Interviewed staff and reviewed a resident's health care record.

Copies of the clinical health care record were obtained.

The following Inspection Protocols were used in part or in whole during this inspection: Dignity, Choice and Privacy Inspection Protocol.

There are no findings of Non-Compliance as a result of this inspection.

Findings of Non-Compliance were found during this inspection. The following action was taken:

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: (if different from date(s) of inspection).

P. Miller
March 4 / 2011