

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Oct 23, 2019	2019_674610_0033	018222-19, 018275-19, 018423-19, 018426-19, 019014-19, 019065-19, 019370-19	Complaint

Licensee/Titulaire de permis

AXR Operating (National) LP, by its general partners
c/o Revera Long Term Care Inc. 5015 Spectrum Way, Suite 600 MISSISSAUGA ON
L4W 0E4

Long-Term Care Home/Foyer de soins de longue durée

McGarrell Place
355 McGarrell Drive LONDON ON N6G 0B1

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

NATALIE MORONEY (610), RHONDA KUKOLY (213)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): October 15, 16, 17, 18, 2019

The following Complaint Inspections were completed concurrently during this inspection:

Complaint (CO) IL-70790-LO/IL-70993-LO, Log #019065-19 related to falls management and prevention.

Complaint (CO) IL-70768-LO Log #019014-19 related to falls management and prevention.

The following Critical Incidents were completed concurrently during this inspection:

Critical Incident (CI) #2964-000047-19, Log #018222-19, related to falls prevention and management.

Critical Incident (CI) #2964-000056-19, IL-70906-AH, Log #019370-19, related to responsive behaviours.

Critical Incident (CI) #2964-000051-19, IL-70503-AH, Log #018423-19, related to responsive behaviours.

Critical Incident (CI) #2964-000050-19, IL-70505-AH, Log #018426-19, related to responsive behaviours.

Critical Incident (CI) #2964-000052-19, IL-70906-AH, Log #019370-19, related to responsive behaviours.

During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Care, Resident Assessment Instrument (RAI) Nurse, Program Manager, Quality Improvement Manager, Behaviour Support (BSO) Manager, Personal Support Workers, Education Coordinator, and resident(s).

Inspector also observed resident care areas, reviewed record document, and any relevant documentation related to the inspection.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 23rd day of October, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.