

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: May 10, 2024	
Inspection Number: 2024-1447-0003	
Inspection Type: Complaint Critical Incident	
Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.	
Long Term Care Home and City: McGarrell Place, London	
Lead Inspector Peter Hannaberg (721821)	Inspector Digital Signature
Additional Inspector(s) Rhonda Kukoly (213)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 7-9, 2024.

The following intake(s) were inspected:

- Intake #00109768 was a complaint alleging staff to resident neglect,
- Intake #00109805 was a complaint regarding food service worker hours,
- Intake #00114478 / Critical Incident (CI) 2964-000006-24 was related to a resident fall, and
- Intake #00115393 / CI 2964-000007-24 was related to a disease outbreak.

The following intakes were also completed during this inspection:

- Intake #00109163 / CI 2964-000003-24 was related to a disease outbreak, and
- Intake #00111347 / CI 2964-000004-24 was related to a resident fall.

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.