

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

Public Report

Report Issue Date: February 7, 2025 Inspection Number: 2025-1447-0002

Inspection Type:

Complaint

Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC

Managing II GP Inc. and Axium Extendicare LTC II GP Inc.

Long Term Care Home and City: McGarrell Place, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 27, 28, 29, 30, 2025 and February 3, 5, 6, 7, 2025

The following intake(s) were inspected:

• Intake: #00136272 - complaint concerning safe and secure home, resident care and support services, and food production.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services Food, Nutrition and Hydration Safe and Secure Home

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.