

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: February 27, 2025

Inspection Number: 2025-1447-0003

Inspection Type:

Complaint
Critical Incident

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: McGarrell Place, London

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: February 26 and 27, 2025.

The following intakes were inspected:

- Intake: #00135486 - Critical Incident (CI) #2964-000034-24 related to a resident fall with injury
- Intake: #00138492 - complaint regarding resident care
- Intake: #00139772 - complaint alleging neglect of a resident

The following intakes were completed in this inspection:

- Intake: #00135694 - CI #2964-000035-24 related to a resident fall with injury
- Intake: #00136284 - CI #2964-000003-25 related to a resident fall with injury

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.