Long-Term Care Operations Division
Long-Term Care Inspections Branch

Division des opérations relatives aux soins de longue durée
Inspection de soins de longue durée

Toronto Service Area Office
5700 Yonge Street 5th Floor
TORONTO ON M2M 4K5
Telephone: (416) 325-9660
Facsimile: (416) 327-4486

Bureau régional de services de Toronto
5700, rue Yonge 5e étage
TORONTO ON M2M 4K5
Téléphone: (416) 325-9660
Télécopieur: (416) 327-4486

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Mar 11, 2022	2022_937759_0005	006743-21, 013577-21, 021136-21, 000910-22	Complaint

Licensee/Titulaire de permis

Villa Colombo Seniors Centre (Vaughan) Inc.
10443 Highway 27, Kleinburg Vaughan ON L0J 1C0

Long-Term Care Home/Foyer de soins de longue durée

Villa Colombo Seniors Centre (Vaughan)
10443 Highway 27, Kleinburg Vaughan ON L0J 1C0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

APRIL CHAN (704759)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): February 23-25, 28, and March 1-4, 2022.

The following intakes were completed in this Complaint Inspection:

Log #013577-21 related to kitchen operation;
Log #021136-21 related to food production;
Log #006743-21 related to skin and wound;
Log #000910-22 related to Compliance Order (CO) #001 related to medication administration from inspection #2021_840726_0001.

During the course of the inspection, the inspector(s) spoke with the Acting Administrator, Director of Care (DOC), Assistant Director of Care (ADOC), Nutrition Manager, Housekeeping Supervisor, Registered Nurses (RN), Registered Practical Nurses (RPN), Infection Prevention and Control (IPAC) Director, Wound Care Champion, Diet Aides, Personal Support Workers (PSW), Housekeeping staff, and residents.

During the course of the inspection, the inspector observed resident and staff interactions, reviewed clinical health records, relevant policies and procedures, and other documents.

The following Inspection Protocols were used during this inspection:
Accommodation Services - Maintenance
Dining Observation
Infection Prevention and Control
Medication
Skin and Wound Care

During the course of this inspection, Non-Compliances were issued.
1 WN(s)
1 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:
Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 131. (2)	CO #001	2021_840726_0001	704759

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Légende WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care

Specifically failed to comply with the following:

s. 6. (4) The licensee shall ensure that the staff and others involved in the different aspects of care of the resident collaborate with each other,
(a) in the assessment of the resident so that their assessments are integrated and are consistent with and complement each other; and 2007, c. 8, s. 6 (4).
(b) in the development and implementation of the plan of care so that the different aspects of care are integrated and are consistent with and complement each other. 2007, c. 8, s. 6 (4).

Findings/Faits saillants :

1. The licensee has failed to ensure that staff and others involved in different aspects of care of a resident collaborated on wound assessment.

A complaint was submitted to the Ministry of Long-Term Care for alleged improper care for the resident leading to worsening of a chronic skin alteration.

The resident had been managed for a chronic skin alteration and was assessed using a clinically appropriate assessment tool.

On a specific date, the resident was assessed to have a change in the condition of the skin alteration, which was not present six days prior on the previous routine assessment. The type of change of skin alteration was considered a change in status as confirmed by the Wound Care Champion. The ADOC indicated that with change of skin alteration status, the charge nurse should have been informed. There was no referral or clinical notes indicating the charge nurse or home's physician were informed about the change in status until the next reassessment three days later.

The resident was assessed on a later date and showed the skin alteration increased in size and was assessed as a higher severity level. The next day, the resident developed symptoms of systemic infection.

Staff failed to collaborate in assessing the resident after change in skin alteration status was found. The home's expectation was that the charge nurse should have been informed as soon as possible.

Sources: the LTCH's investigative notes; review of the resident's clinical records and progress notes, interview with complainant, Wound Care Champion, and ADOC. [s. 6. (4) (a)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that staff and others involved in different aspects of care of residents collaborate in the wound assessment, to be implemented voluntarily.

Issued on this 24th day of March, 2022

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.