



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection March 02, 2011	Inspection No/ d'inspection 2011_112_2965_02Mar094218	Type of Inspection/Genre d'inspection L-00222 Complaint
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Licensee/Titulaire
Women's Christian Association of London 2022 Kains Rd. London ON N6A 0A8

Long-Term Care Home/Foyer de soins de longue durée
McCormick HFA 2022 Kains Rd. London ON N6K 0A8

Name of Inspector/Nom de l'inspecteur
Carole Alexander #112

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection related to allegations of resident abuse.

During the course of the inspection, the inspector spoke with the Administrator, Resident and Substitute Decision Maker.

During the course of the inspection, the inspector reviewed the resident's health record including progress record, care planning interventions and resident assessment information and observed resident care.

The following Inspection Protocols were used in part or in whole during this inspection:
Prevention of Abuse Neglect and Retaliation

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date:
	Date of Report: March 09, 2011