

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: October 20, 2025

Inspection Number: 2025-1448-0007

Inspection Type:

Complaint

Licensee: The Women's Christian Association of London

Long Term Care Home and City: McCormick Home, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 14, 15, 16, 17, 20, 2025

The following intake(s) were inspected:

- Intake: #00157308 - eCorrespondence 245-2025-2298-09-08-2025, complaint related to multiple care and operational concerns in the home.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Housekeeping, Laundry and Maintenance Services
Safe and Secure Home
Prevention of Abuse and Neglect
Staffing, Training and Care Standards
Recreational and Social Activities
Falls Prevention and Management

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.